

503	OMBUDSMAN COMMISSION	503
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**MAIN PROGRAM LEGAL SYSTEM MANAGEMENT AND REPRESENTATION**  
**PROGRAM INVESTIGATION OF CITIZEN'S COMPLAINTS**

**Program Objectives:**

To permit an independent inquiry into citizens complaints against decisions and actions of Government Organizations and /or their officers.

**Program Description:**

The investigation of complaints about the administrative conduct of Public Authorities. The activities of this program will be approved by the Commission's authorities. The Government financial transfer to this program and also other data are as follows.

**A. Expenditure in 2006 (in Thousands of Kina)**

Code	Description	Actual	Appropriation	
		2004	2005	2006
1702-1-101-143	Current Transfers	8,960.0	8,735.1	9,400.0
1702-1-101-242	Capital Transfers		300.5	
	<b>TOTAL</b>	<b>8,960.0</b>	<b>9,035.6</b>	<b>9,400.0</b>

**B. Other Data in 2006**

- 1 ) Staffing: 150 - Chief Ombudsman:1 Ombudsman:2 Deputy Counsel:1 Director:1 Deputy Directors:2 Team Leaders:4 Investigators:29 Legal Officers:7 Assessors:6 Office Attendants:2 Board Secretary:1 Policy Co-ordinator:1 Managers:8 Executive Officer:1 Librarian:1 Publication Officer:1 P/R Officer:1 IT Officer:1 Temp.Appointee:1 Human Resource Officers:4 Administration Officers:19 Receptionist:1 Executive Secretaries:2 Drivers:7 Securities:3 Pensioners:4 Non-Citizen Employees:3 Vacancies:22
- 2 ) Vehicles: 12 - Sedans:5 Mazda Double Cab Utilities:4 Kijang Van:1 Nissan Urvan Bus:1 Mitsubishi S/Wagon:1
- 3 ) Performance indicators/Targets: Maintain effective linkage between the Management and the Commission, Ensure efficient, effective and timely responses to staff administrative matters, Propose programs or projects, formulate and maintain policies of the Commission.

